



## **CHANGES TO ORVIS WADER WARRANTIES IN THE UK 1/1/2023**

As Orvis currently do not have an efficient and economical means to physically repair waders in the UK' they have opted to simply replace defective and leaking waders where there is a genuine manufacturing or design fault.

All current model waders fall into this category.

Warranty does not cover rips, tears, leaks from to undue wear.

### **PROCEDURE:**

Contact the retailer from whom you purchased the waders and provide them with the following information:

#### **1. CONTACT & PURCHASE DETAILS**

Your name

Address

Phone Number

Email

Date of Purchase / receipt

Order Number (if available)

#### **2. WADER DETAILS**

Model

Size

#### **3. PROBLEM / FAULT**

Please provide clear description of the problem, indicating the location of the fault, and where possible send images to confirm this

Where the dealer is satisfied that this is a genuine manufacturing or design fault, he will complete and forward the details to the Orvis Dealers Customer Services who will arrange a replacement or a Credit against a different model.

OLDER STYLE WADERS that have been discontinued more than 3.5 years, including the Encounter wader series listed below

- Men's Encounter Wader (item# 0H1R)
- Women's Encounter Wader (item#1Z6N)
- Kid's Encounter Wader (item# 16FX)

Orvis will only issue a \$75.00 credit. No full replacement or full credit will be issued.

This \$75 credit can be used to help reduce the cost of purchasing a new pair of any style Orvis waders.

For any waders where manufacture ceased more than 3 years ago, where the appearance suggests that they have been well worn, or abused, Orvis will not provide free replacement, or a voucher.